

Age-friendly Social & Civic Participation in Hong Kong: Views from the Stakeholders

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The University of Hong Kong

Department of Social Work and Social Administration

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towards a society
for all ages



社聯
香港社會服務聯會
The Hong Kong Council of Social Service

《香港高齡化行動方案》討論文件
Hong Kong Plan of Action On Ageing
(Discussion Paper)

2008年4月
香港社會服務聯會 長者服務專責委員會

WORLD HEALTH ORGANIZATION
NONCOMMUNICABLE DISEASE PREVENTION AND PROMOTION DEPARTMENT
ACTIVE AGEING: A POLICY FRAMEWORK

Active Ageing
A Policy Framework

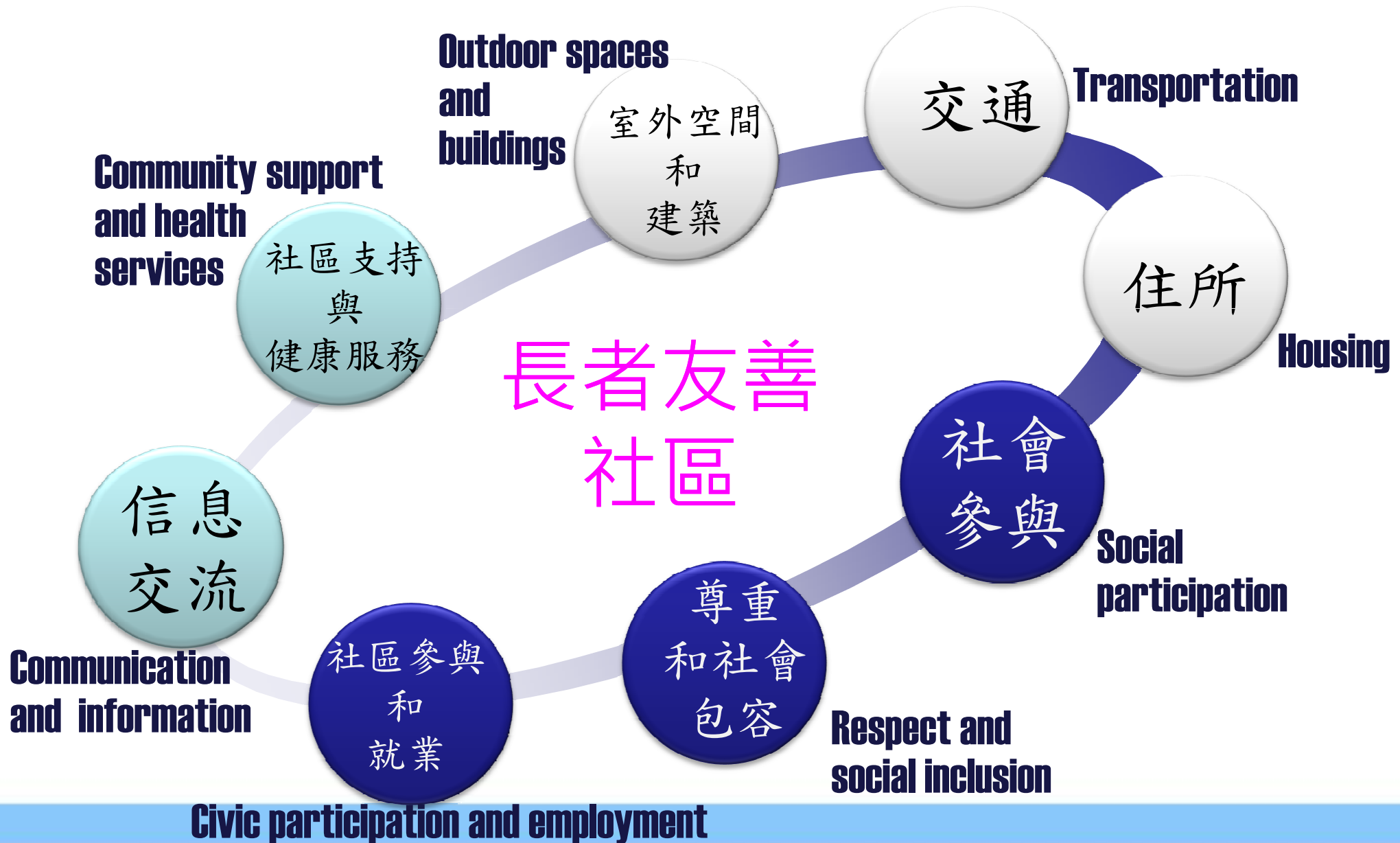
World Health Organization
Noncommunicable Disease and Mental Health Cluster
Noncommunicable Disease Prevention and Health Promotion Department
Ageing and Life Course

Global Age-friendly Cities:
A Guide

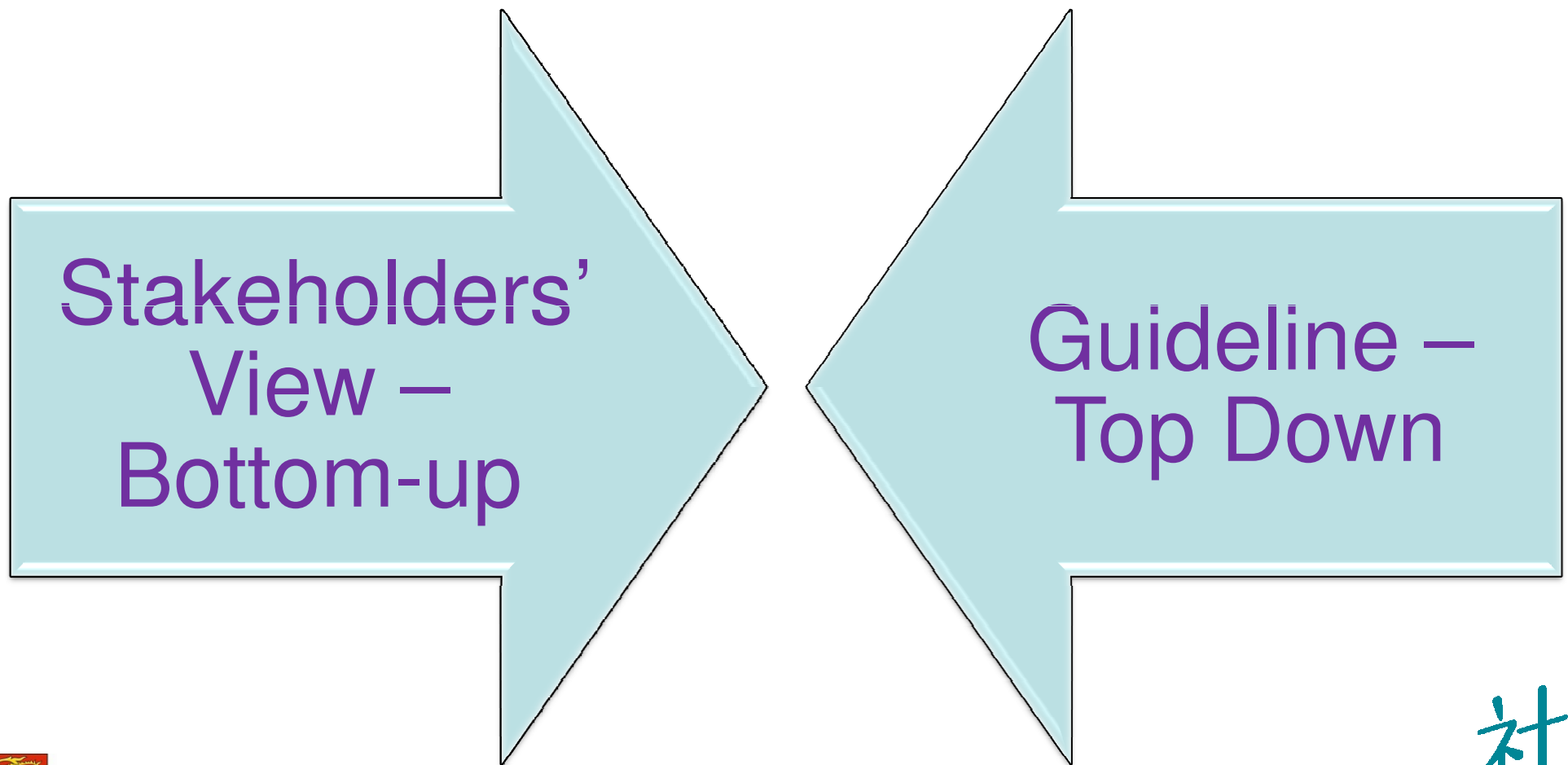
World Health Organization

香港長者友善社區
Age-Friendly Hong Kong

WHO – AFC Topic Areas



In order to achieve an AFHK





- Objectives:
 - Consolidate views of older adults and experts
 - Identify policy orientations for continuous improvement

Methodology

- Qualitative approach
 - Focus group interviews
 - Group composition
 - Government officials
 - Non-government organizations
 - Primate company representatives
 - Older people pressure groups
 - Unions
 - Academics
 - Older adults



Interview Guideline

What are your views on a specific topic area of AFC in Hong Kong?

What are the three most important indicators for a specific topic area in Hong Kong?

How to improve conditions of a specific topic area in Hong Kong?



Civic Participation & Employment

- Employment options
 - Range of opportunities for older people to work
 - Policy and legislation prevent discrimination on the basis of age
 - Retirement is a choice and there are flexible opportunities for part-time or seasonal employment for older adults
- Training
 - Training in post-retirement opportunities
 - Retraining opportunities
 - Voluntary organizations provide training for their positions
- Accessibility
 - Opportunities for voluntary or paid work are known and promoted
 - Transportation to work is available
 - Workplace are adapted to meet the needs of disabled people
 - There is support for organizations to recruit, train and retain older volunteers



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老齡人口的就業率

表 1 按年齡及性別劃分的勞動人口
Table 1 Labour force by age and sex

Source from: Census and Statistics Department (2010).
http://www.censtatd.gov.hk/hong_kong_statistics/statistics_by_subject/index_tc.jsp?subjectID=2&charsetID=2&displayMode=T

年齡組別 Age group	2010 五月至七月 May - Jul		
	男 Male	女 Female	男女合計 Both Sexes
	千人 [比率] '000 [Rate]	千人 [比率] '000 [Rate]	千人 [比率] '000 [Rate]
15 - 19	23.1 [10.5]	18.8 [9.1]	41.9 [9.8]
20 - 24	132.6 [61.8]	138.9 [60.2]	271.5 [61.0]
25 - 29	216.4 [94.3]	269.5 [87.2]	485.9 [90.2]
30 - 34	214.4 [96.3]	254.0 [79.5]	468.5 [86.4]
35 - 39	229.8 [96.1]	240.5 [71.8]	470.3 [81.9]
40 - 44	241.3 [96.0]	235.2 [70.8]	476.4 [81.7]
45 - 49	293.0 [94.5]	239.8 [66.6]	532.8 [79.5]
50 - 54	279.5 [90.5]	181.0 [57.0]	460.5 [73.5]
55 - 59	184.7 [75.9]	99.5 [40.3]	284.2 [58.0]
≥ 60	129.8 [22.0]	45.7 [7.2]	175.5 [14.3]
15 - 19	23.1 [10.5]	18.8 [9.1]	41.9 [9.8]
20 - 24	132.6 [61.8]	138.9 [60.2]	271.5 [61.0]
15 - 24	155.7 [35.9]	157.7 [36.0]	313.4 [36.0]
≥ 25	1 789.0 [74.7]	1 565.2 [54.8]	3 354.2 [63.9]
合計 Overall	1 944.7 [68.7]	1 722.9 [52.3]	3 667.6 [59.9]

註釋：【】方括號內的數字是指在某一特定年齡/性別組別人士的勞動人口參與率(百分比)。

Note: Figures in square brackets refer to labour force participation rate (%) in respect of persons in the specified age/sex group.

Equal Opportunity Commission



長者有退休保障的數目

居於家庭住戶的長者的社會與人口狀況、健康狀況及自我照顧能力

Socio-demographic profile, health status and self-care capability of older persons residing in domestic households

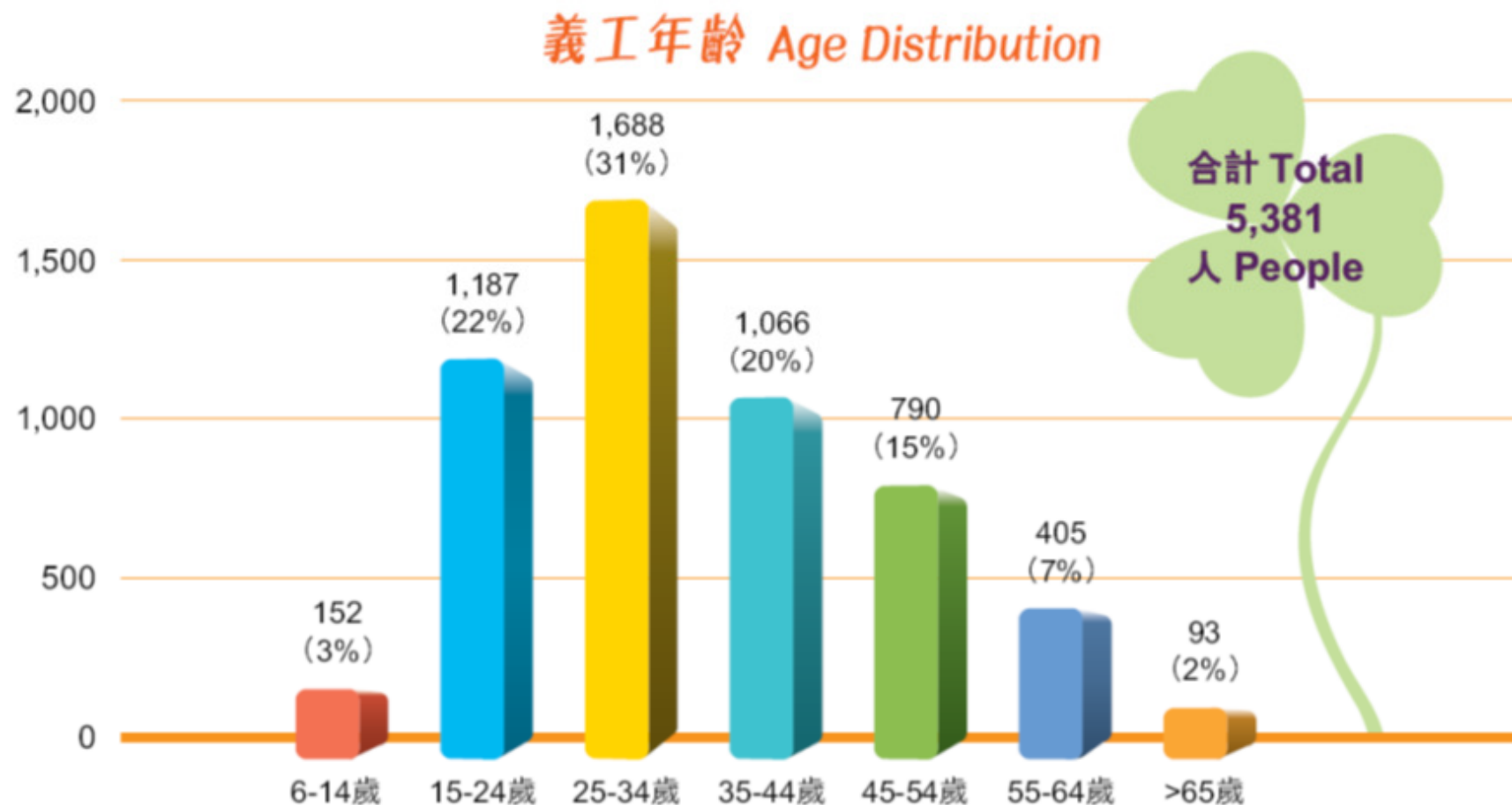
表 3.14 按選定的入息來源劃分的每月有個人入息的長者數目
Table 3.14 Older persons who had monthly personal income by selected source of income

選定的入息來源 [#] Selected source of income [#]	人數 No. of persons (‘000)	百分比 %
子女給予的生活費 Financial support from children	658.8	61.2
高齡津貼 Old Age Allowance	547.5	50.9
就業收入 Employment earnings	138.7	12.9
綜合社會保障援助金(綜援金) Comprehensive Social Security Assistance (CSSA)	111.7	10.4
長俸 Pension	52.1	4.8
儲蓄 / 定期存款利息或股息 Interest from savings / fixed deposits or dividends from stocks	33.8	3.1
其他親戚給予的生活費 Financial support from other relatives	26.8	2.5
傷殘津貼 Disability Allowance	23.9	2.2
租金收入 Rental income	13.6	1.3
合計 Overall	1 075.9	

註釋：[#] 指在所有每月有個人入息的長者中，最普遍被提及的入息來源。可選擇多項答案。

Note: [#] Refer to the sources of income that most commonly cited by all older persons with monthly personal income. Multiple answers were allowed.

長者參與義務工作數字



Source from: 義務工作發展局 (2010). http://www.avs.org.hk/annual2009/avs_0809_contents_chi.html
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長者參與僱員再培訓計劃

Source from: 僱員再培訓局(2010). http://www.erb.org/Corp/home/info_stat/zh_TW/

培訓學員背景資料 - 年齡分佈

財政年度	30 以下	30 - 39	40 - 49	50 - 59	60 或以上	完成人次
1992-93	2%	63%	31%	4%	0%	386 (100%)
1993-94	1%	58%	36%	6%	0%	10,910 (100%)
1994-95	1%	54%	37%	7%	2%	40,476 (100%)
1995-96	1%	52%	39%	7%	1%	58,786 (100%)
1996-97	1%	50%	41%	7%	1%	55,370 (100%)
1997-98	4%	47%	41%	7%	2%	55,632 (100%)
1998-99	6%	42%	41%	9%	2%	69,856 (100%)
1999-00	6%	38%	42%	12%	2%	78,156 (100%)
2000-01	5%	35%	43%	15%	2%	79,448 (100%)
2001-02	3%	33%	45%	17%	2%	92,470 (100%)
2002-03	2%	29%	47%	20%	2%	103,541 (100%)
2003-04	2%	28%	46%	22%	2%	98,599 (100%)
2004-05	2%	27%	45%	24%	3%	100,504 (100%)
2005-06	2%	27%	43%	26%	3%	96,998 (100%)
2006-07	1%	26%	41%	27%	4%	83,868 (100%)
2007-08	2%	26%	38%	29%	5%	75,432 (100%)
2008-09	10%	23%	33%	28%	6%	77,797 (100%)
2009-10	18%	23%	30%	24%	5%	42,977 (100%)

長者接受綜合援助的個案數目

表二 一九九八年至二零零八年按年齡組別劃分的綜援受助人數目

Table 2 Number of CSSA Recipients by Age Group, 1998 to 2008

年齡組別 Age group	1998	1999	2000	2001	2002	2003	2004	2005	2006	2007	2008
15 歲以下 Below 15	84 064 (22.8%)	84 964 (22.6%)	81 014 (22.2%)	88 978 (22.4%)	106 680 (22.9%)	118 864 (22.8%)	121 762 (22.5%)	116 777 (21.6%)	107 970 (20.7%)	97 426 (19.6%)	89 482 (18.8%)
15 歲至 59 歲 15 - 59	136 410 (37.0%)	138 741 (36.8%)	130 704 (35.8%)	148 536 (37.4%)	189 736 (40.6%)	224 339 (42.9%)	235 447 (43.4%)	235 494 (43.6%)	225 865 (43.3%)	212 201 (42.7%)	201 100 (42.3%)
60 歲及以上 60 and over	148 149 (40.2%)	152 802 (40.6%)	153 467 (42.0%)	159 954 (40.2%)	170 452 (36.5%)	179 253 (34.3%)	184 808 (34.1%)	187 692 (34.8%)	187 776 (36.0%)	187 295 (37.7%)	185 043 (38.9%)
總計 Total	368 623 (100.0%)	376 507 (100.0%)	365 185 (100.0%)	397 468 (100.0%)	466 868 (100.0%)	522 456 (100.0%)	542 017 (100.0%)	539 963 (100.0%)	521 611 (100.0%)	496 922 (100.0%)	475 625 (100.0%)

註釋：數字為該年年底的數字，包括所有綜援個案中接受援助的人數。

括號內數字代表佔總計的百分率。

Notes: Figures are as at end of the year, which include CSSA recipients among all CSSA cases.

Percentages in brackets denote proportions to totals.

Source from: : Census and Statistics Department (2009).

http://www.censtatd.gov.hk/freedownload.jsp?file=publication/feature_article/B70908FB2009XXXXB0100.pdf&title=%a4%40%a4E%a4E%a4K%a6%7e%a6%dc%a4G%b9s%b9s%a4K%a6%7e%ba%ee%a6X%aa%c0%b7%7c%abO%bb%d9%b4%a9%a7U%adp%b9%ba%aa%ba%b2%ce%adp%bc%c6%a6r&issue=-&lang=2&c=1

- 
- **ENHANCE** opportunities for older adults to either volunteer or being economically active;
 - **STRENGTHEN** training for both employment-related and volunteer-related knowledge and skills.

Civic Participation & Employment

Respect & Social Inclusion

- Respectful and inclusive services
 - Consult older adults on ways to serve them better
 - Public and commercial services provide services and products adapted to older people's needs and preferences
- Public education
 - Learning about ageing in primary and secondary school curriculum
 - Older people are provided opportunities to share their knowledge, history and expertise with other generations
- Economic inclusion
 - Economically disadvantaged older people enjoy access to public, voluntary and private services and events



市民大眾對長者印像



「流金頌」及香港大學社會科學學院聯合舉辦題為「護老新思維與方向」的研究，訪問了近三千名成年市民，瞭解公眾及醫護人員對年老的認識和態度。結果顯示，他們：

- ✖ 普遍對長者印象負面；
- ✖ 健康知識不足(醫護人員除外)；
- ✖ 認為長者處理健康事宜時須倚靠他人；
- ✖ 不懂得如何佈置家居以配合長者生活需要；
- ✖ 對延長臨終長者的壽命有不合理的期望；
- ✖ 不瞭解長者可如何透過訂立持久授權書的法律檔，協助處理財務事宜。



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Source from: 香港大學(2009). http://www.hku.hk/press/c_news_detail_5925.html

長者咭計劃

- 長者咭為長者提供一個普遍獲得承認的年齡證明，以方便他們享用政府部門、公共運輸機構及商號為長者提供的優惠票價、折扣和優先服務。此外「長者咭計劃」亦提倡尊敬長者的精神。凡年滿六十五歲或以上的香港居民，均符合申請長者咭的資格。



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長者電費優惠計劃

- 年齡六十歲或以上；獨居或與同等資格長者合住；及現正領取或有資格領取綜合社會保障援助。獲批准加入優惠計劃的客戶可享有每個月最初二百度電費四折優惠，並且豁免電費按金及最低收費。



煤氣長者優惠計劃

- 為照顧長者的需要，煤氣公司推出「煤氣長者優惠計劃」，為年齡60歲或以上合資格長者提供優惠。



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公共服務措施協助長者使用

車站	電話號碼	路面/大堂	大堂/月台
機場快綫			
香港	2523 3627	客用升降機	客用升降機
九龍	2736 0162	客用升降機	客用升降機
青衣	2449 9125	客用升降機	客用升降機
機場	2261 0522	經接機大堂兩側的通道直接進入月台	
博覽館	2215 3568	經亞洲國際博覽館乘搭客用升降機	客用升降機
迪士尼綫			
欣澳	2983 6961	斜道設於 A 入口	客用升降機
迪士尼	2983 6809	同一層	客用升降機
東鐵綫			
紅磡	2946 4402	同一層	客用升降機
旺角東	2395 5635	同一層	客用升降機
九龍塘	2338 7975	同一層／客用升降機	客用升降機
大圍	2605 9997	同一層	客用升降機
沙田	2605 3577	同一層／斜道	客用升降機
火炭	2604 8809	同一層／客用升降機	客用升降機
馬場	2692 2071	-	-
大學	2605 9039	同一層／客用升降機	客用升降機／斜道
大埔墟	2658 7657	同一層	客用升降機
太和	2650 7097	經太和商場乘搭站外升降機	同一層／客用升降機
粉嶺	2676 1716	同一層	客用升降機
上水	2673 0769	同一層	客用升降機
羅湖	2673 5406	同一層／由車站職員協助使用升降機	客用升降機
落馬洲	3404 6007	同一層／由車站職員協助使用升降機	客用升降機
港島綫			
上環	2921 6700	離開及進入車站用的輪椅輔助車(最高負重 200 千克)分別設於 A1 及 E3 入口, 車站職員會提供協助	客用升降機
中環	2921 2710	客用升降機	客用升降機
金鐘	2922 1400	輪椅升降台設於 D 入口	客用升降機
灣仔	2923 5026	客用升降機	客用升降機
銅鑼灣	2923 5031	客用升降機 (本站升降機將於 2010 年 7 月 5 日至 2010 年 12 月 11 日進行改裝, 暫停服務, 輪椅輔助車(最高負重 200 千克)設於 F 入口, 車站職員會提供	客用升降機



顧客資訊 • 主頁 > 車站設施 > 港鐵為殘疾人士而設的設施

港鐵列車服務	•
輕鐵及巴士服務	•
機場快綫列車服務	•
城際客運服務	•
車站設施	•
車站店舖	•
港鐵路綫百科	•
港鐵友禮會	•
港鐵精品廊	•

車站設施

港鐵為殘疾人士而設的設施

新設及經改良的設施將為我們的顧客提供更佳服務

- 
- PROMOTE social respect towards older adults;
 - STRENGTHEN public education in primary and secondary curriculum;
 - ENHANCE social integration for those with financial constraints.

Respect & Social Inclusion

Social Participation

- Accessibility of events and activities
 - Location
 - Time
 - Open admission
- Facilities and settings
 - Variety of community locations
 - Facilities are accessible and equipped to enable participation by people with disability
- Fostering community integration
 - Community facilities promote shared and multipurpose use
 - Local gathering places and activities promote familiarity and exchange among neighborhood residents



長者參與文康活動的情況

表 5.2a 按年齡及性別劃分的在統計前三個月內曾參與社交活動的十五歲及以上人士數目

Table 5.2a Persons aged 15 and over who had participated in social activities during the three months before enumeration by age and sex

年齡組別 Age group	男 Male			女 Female			合計 Overall		
	人數 No. of persons (‘000)	百分比 %	比率* Rate*	人數 No. of persons (‘000)	百分比 %	比率* Rate*	人數 No. of persons (‘000)	百分比 %	比率* Rate*
15 - 24	415.0	18.2	93.6	420.4	17.4	94.7	835.4	17.8	94.1
25 - 34	451.5	19.8	92.4	557.6	23.0	91.7	1 009.1	21.5	92.0
35 - 44	570.9	25.1	89.1	622.7	25.7	86.7	1 193.7	25.4	87.8
45 - 54	404.7	17.8	80.2	400.0	16.5	80.9	804.7	17.1	80.5
55 - 64	207.9	9.1	76.3	174.2	7.2	73.2	382.1	8.1	74.9
≥ 65	224.8	9.9	64.6	246.6	10.2	62.2	471.4	10.0	63.3
合計 Overall	2 274.9	100.0 (48.4)	84.3	2 421.5	100.0 (51.6)	83.5	4 696.3	100.0 (100.0)	83.9

長者暢遊博物館活動

- 長者暢遊博物館活動是為政府資助的非牟利長者活動中心、長者地區中心及長者鄰舍中心提供免費團體參觀服務及旅遊車來回接送。



長者地區中心與長者支援服務隊

- 長者地區中心是一種地區層面的長者社區支援服務，目的是讓長者留在社區安老，過著健康、受尊重及有尊嚴的生活，與及提昇他們社區參與度，同時亦推動社會大眾共同建立關懷的社區。中心主要的服務對象為年滿60歲或以上在區內居住的長者、護老者及其他社區人士。
- 全港41間長者地區中心轄下各有一支長者支援服務隊，他們透過外展工作，尋找有潛在服務需要的長者，通過定期探訪和電話與他們保持接觸，瞭解他們的需要，並提供所需的支援和轉介服務。於2009年，服務隊有33,000名義工，當中約有8,300名是60歲或以上的長者。



長者活動中心

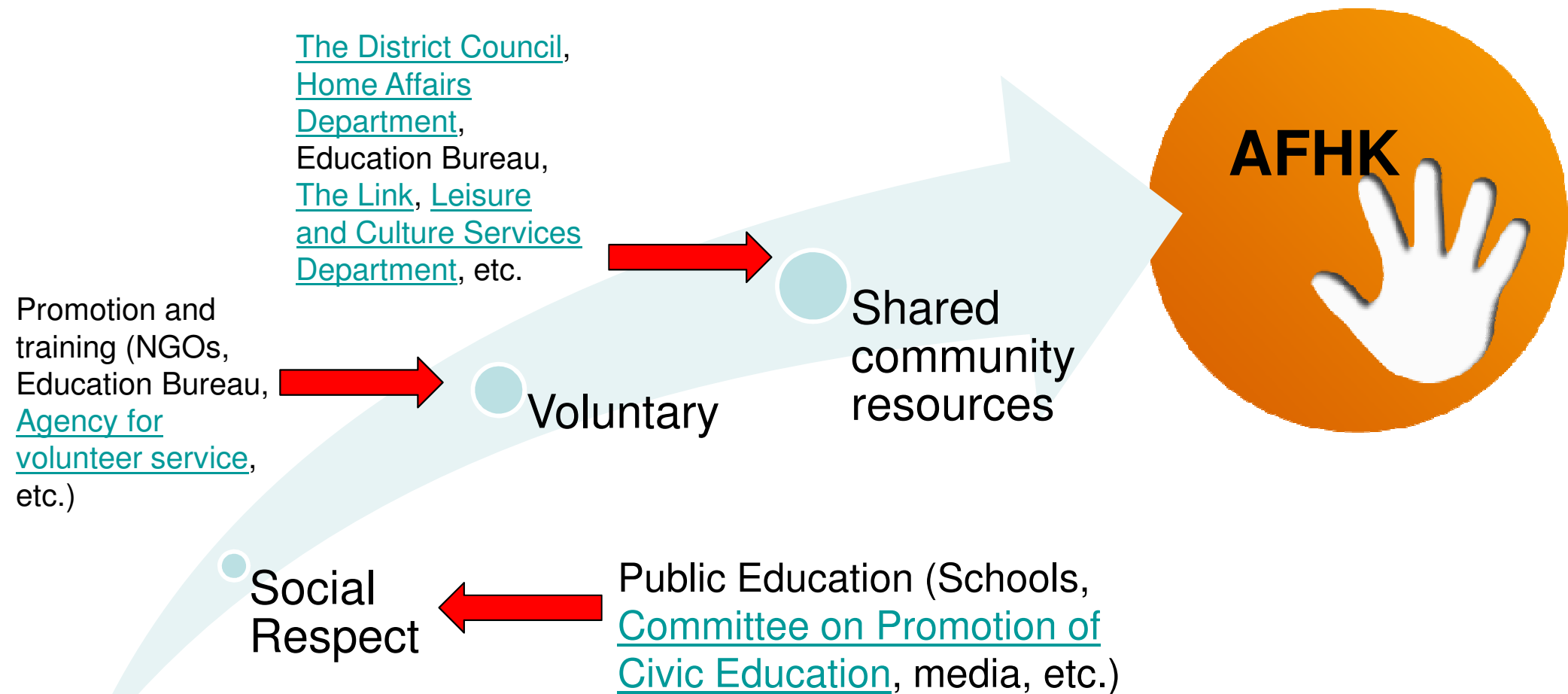
- 長者活動中心主要為社區內的長者籌辦社交及康樂活動，為長者提供交朋結友的機會，並協助長者善用餘暇、建立社交網絡、互相支持，以及鼓勵長者參與社區事務，促進長者的福利，其服務對象主要為在區內居住及年滿60歲或以上的長者。長者活動中心的服務性質為舉辦(戶內及戶外)小組或活動，以滿足長者康樂、社交或教育／發展的需要並提供有關長者福利服務的資料，以及在有需要時，轉介長者接受合適的服務或前往合適的機構。此外中心亦鼓勵長者籌辦互助活動和參與社區事務，提供消閒設施，讓長者有機會參與隨意的活動，例如：閱讀、看電視、下棋，並提供聚會場所，為長者提供聯誼地點。
- 現時全港共有53間長者活動中心遍佈各區。



- 
- **ENHANCE** accessibility of diversified events and activities;
 - **FOSTER** sharing of community resources in promoting social participation of older adults.

Social Participation

Action Plan



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Department of Social Work and Social Administration

Thank You!



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Conclusion

Social & civic participation is important topic area in AFC framework

In Hong Kong, the important indicators for social & civic participation were identified in the present study

Towards AFHK, three action directions in prompting social & civic participation were discussed



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